



**Atop Technologies, Inc.**

**Industrial Serial Server  
Industrial Modbus Gateway  
Industrial Modbus Concentrator  
Industrial Protocol Gateway**

SE5916/MB5916/PG5916  
SE5908/MB5908/PG5908

## Hardware Installation Guide

Version 2.0  
Updated in May, 2019



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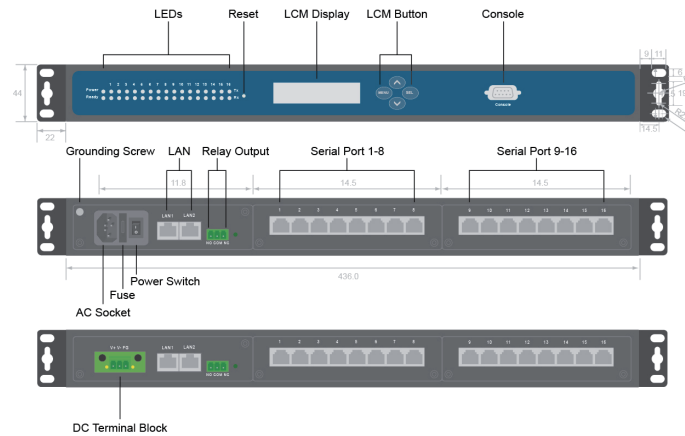
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## Package Check List

Check whether your package contains following items:

- Industrial Serial Server x 1 or  
Industrial Modbus Gateway x 1 or  
Industrial Modbus Concentrator x 1 or  
Industrial Protocol Gateway x 1
- Hardware Installation Guide with Warranty Card
- 3-Pin 5.08mm Terminal Block
- 3-Pin 5.08mm Lockable Terminal Block (DC models only)
- RJ-45 to Male DB9 cable
- AC Power Cord (EU / US models only)
- Foot Rubbers
- Rack Mount Kit

## Product Layout



\*SE/MB/PG5908A has its serial ports 9-16 covered up compared to SE/MB/PG5916

## LCM Display

Buttons	Function
	Open Main Menu or go back one level higher
	Scroll up
	Scroll down
	Confirm the selection. When working with IP addresses, pressing <SEL> means moving to the next digit

## Installation Overview

The device's appearance is as in the figure below.

1. Ground the device properly. If you are using the AC model, you can use the grounding screw next to the AC inlet. Else, if you are using the DC model, you can use the FG pin in the terminal block. It is required to connect to the grounds at all times to ensure overall maximum performance.
2. If you opt to place the device on a rack, you will need to secure the rack mounts kit on to the device before placing it on the rack. If you opt to place the device on a surface, you can put on the foot rubbers to prevent the device from sliding.
3. You can then choose whether to plug in the I/O ports at this point or do it later. Next you can then proceed to connect the device to the LAN (switch or PC), take care on using the RJ-45 connector; after this proceed to the device's settings.

■ The openings to the sides are for the devices heat dissipation. Please never obstruct or cover them with any objects.

■ The device server's factory IP by default is 10.0.50.100. You can access the device by its WebUI once it is connected to a physical network or use Serial Manager, for more information on Serial Manager, please refer to the user manual. Please be aware that the PC needed for this procedure needs to be in the same subnet, or you may refer yourself to the device's manual on Web UI configuration.

## Pin Assignments

Serial and RJ-45 Connectors

RJ-45									
	Pin	1	2	3	4	5	6	7	8
Ethernet	Tx+	Tx-	Rx+	-	-	Rx-	-	-	-
RS-232	RTS	DTR	TXD	SG	SG	RXD	DSR	CTS	-
RS-422/ 4-Wire RS-485	-	Tx-	Tx+	SG	SG	Rx+	Rx-	-	-
2-Wire RS-485	-	-	-	SG	SG	Data+	Data-	-	-

\* The isolated models do not have DTR/DSR available

Serial and Male DB9 Connectors

DB9										
	Pin	1	2	3	4	5	6	7	8	9
RS-232	-	RXD	TXD	DTR	SG	DSR	RTS	CTS	-	-
RS-422/ 4-Wire RS-485	-	RXD+	TXD+	TXD-	SG	RXD-	-	-	-	-
2-Wire RS-485	-	Data+	-	-	SG	Data-	-	-	-	-

\* This cable (RJ-45 to Male DB9) is included in the package.

# LED Indicators

LED	Color	State	Message
Power	Green	On	System is powered on
		Off	System is powered off
Ready	Green	Blinking	AP firmware is running normally
		On/Off	System is not running normally
COM	Green	Blinking	Data is transmitting on COM port
		Off	No data is transmitting
LAN	Orange	On	Ethernet is connected at 100Mbps
		Off	Ethernet is connected at 10Mbps or Disconnected
	Green	Blinking	Data is transmitting on this port
		Off	Ethernet is Disconnected

## Field Maintenance and Service

- If the device requires servicing of any kind, you may need to disconnect and remove it from its mounting. The initial installation should be done in a way that makes this as convenient as possible.
- Voltage/Power lines should be properly insulated as well as other cables. Be careful when handling them so as to not touch each other.
- Do not insert under any circumstance objects of any kind into the heat dissipation holes located in the different faces of the device. This may not only harm the internal layout, but might cause harm to the user as well.
- Do not under any circumstance open the device for any reason. Please contact your dealer for any repair needed or follow the instructions on section of your manual.

# Warranty Policy

## Warranty Conditions

Products supplied by Atop Technologies are covered in this warranty for sub-standard performance or defective workmanship. The warranty is not, however, extended to goods damaged in the following circumstances:

- (a) Excessive forces or impacts
- (b) War or an Act of God: wind storm, fire, flood, electric shock, earthquake
- (c) Use of unqualified power supply, connectors, or unauthorized parts/kits
- (d) Replacement with unauthorized parts

## RMA and Shipping Costs Reimbursement

Customers shall always obtain an authorized "RMA" number from Atop before shipping the goods to be repaired to Atop. When in normal use, a sold product shall be replaced with a new one within 3 months after purchase. The shipping cost from the customer to Atop will be reimbursed by Atop.

After 3 months and still within the warranty period, it is up to Atop whether to replace the unit with a new one; normally, as long as a product is under warranty, all parts and labor are free of charge to the customers.

After the warranty period, the customer shall cover the cost for parts and labor. Three months after purchase, the shipping cost from the customer to Atop will not be reimbursed, but the shipping cost from Atop to the customer will be paid by Atop.

## Limited Liability

Atop shall not be held responsible for any consequential losses from using Atop's product.

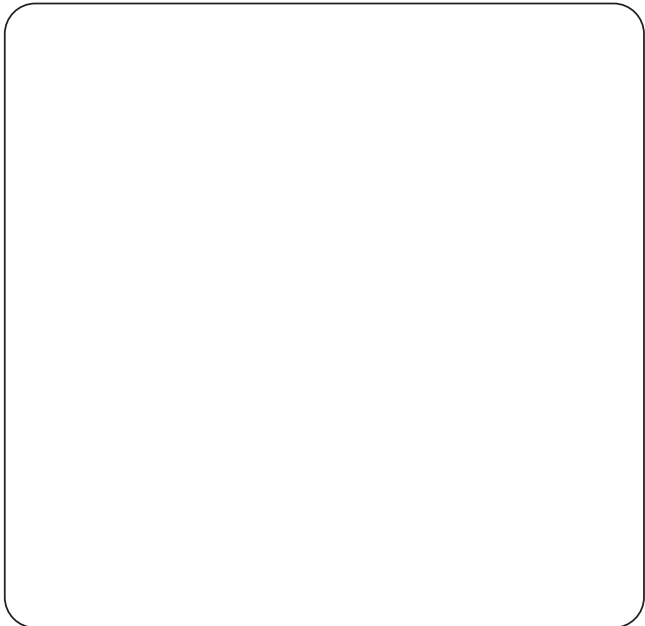
## Warranty Period

Product Categories	Warranty
Ethernet Switches	5 Years
Wireless	
Serial Device Servers	
Modbus Gateways	
Protocol Gateways	
Embedded Device Servers	
Media Converters	3 Years
DIN-Rail Power Supplies	
Power Adaptors	1 Years
Antennas	
Other Accessories	

The Warranty Certification will not be effective until an authorized stamp issued by Atop's overseas agents.

Purchase Date:                    /                    /                    (yyyy/mm/dd)

Serial Number



## Atop Customer Services and Supports

1. Please contact your local dealers or Atop Technical Support Center at the following numbers.  
 + 886-3-550-8137 (Atop Taiwan)  
 + 86-21-6495-6232 (Atop China)
2. Please report the defected problems via Atop's Web site or E-mail account  
 Web Site : www.atoponline.com, e-mail : service@atop.com.tw  
 Web Site : www.atop.com.cn, e-mail : service@atop.com.cn