

Quality Policy

Grid Connect

We have established this quality policy to be consistent with the purpose and context of our organization. It provides a framework for the setting and review of objectives, a commitment to satisfy applicable customer, regulatory and legislative requirements and demonstrates our commitment to continually improve our management system.

Customer focus: As an organization we have made a commitment to understand our current and future customers' needs; meet their requirements and strive to exceed their expectations.

Leadership: Our Executive Team has committed to creating and maintaining a working environment in which people become fully involved in achieving our objectives.

Engagement of people: As an organization we recognize that people are the essence of any good business and that their full involvement enables their abilities to be used for our benefit.

Process approach: As an organization we understand that a desired result is achieved more efficiently when activities and related resources are managed as a process or series of interconnected processes.

Improvement: We have committed to achieving continual improvement across all aspects of our quality management system; it is one of our main annual objectives.

Evidence-based decision making: As an organization we have committed to only make decisions relating to our QMS following an analysis of relevant data and information.

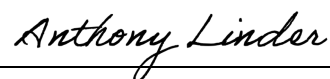
Relationship management: Grid Connect recognizes that an organization and the relationship it has with its external providers are interdependent and a mutually beneficial relationship enhances the ability of both to create value.

Our policy is also to meet the requirements of other interested parties and in meeting our social, environmental, charitable, regulatory, and legislative responsibilities.

We have produced quality objectives which relate to this policy, and they are documented in our organization's quality & key results platform.

This policy is available to all interested parties as well as being made available to the wider community through publication on our Website and Company Noticeboard.

Authorized by: Anthony Linder

A handwritten signature in black ink that reads "Anthony Linder".

Position: VP Operations

Date Approved: July 2023